

# Trade Investigation Form



## How to Request a Trade Investigation

This form is used to request a trade investigation. **Please ensure you provide as much detail as possible regarding the issue including the trade ticket number(s).**

Simply fill out this form and send it back to our support department via email [support@icmarkets.com](mailto:support@icmarkets.com) or fax **+61 (0)2 80722120**.

International Capital Markets Pty Ltd  
Level 6 309 Kent Street  
Sydney, NSW, 2000

Phone: +61 (0)2 8014 4280 Fax:  
+61 (0)2 8072 2120  
E-mail: [support@icmarkets.com](mailto:support@icmarkets.com)  
Web: [www.icmarkets.com](http://www.icmarkets.com)

### Your Details

First Name  Last Name

Trading Account Number(s)  Email

### Details of the Issue

Please provide specific details regarding your trading related issue below.

Trade Ticket Number(s):   
**We require this information in order to investigate your trade.**

Trade Information:   
Time  
  
Currency Pair or CFD  
  
Open/Close Price

Details of Issue:   
**Please outline the issue with specific details, including the amount you wish to dispute if any.**

Amount disputed: